

RB Retail & Service Solutions point of sale and business management software completely manages your retail and service on PCs, tablets, smartphones and laptops. The greatest advantage is the high degree of visibility our software provides into your business, allowing you to work faster and more efficiently while providing valuable information to make key business decisions.

WHAT CAN YOU DO WITH RB?

- Utilize a secure payment service
- Plan events and marketing
- Audit and manage employee activity
- Create professional contracts and customized sales questions
- Create purchase orders from sales orders

ABOUT RB RETAIL & SERVICE SOLUTIONS

At RB Retail & Service Solutions, we take pride in creating point of sale and business management software. Our software is easy to learn since it follows the workflow and procedures of your business. Our all-encompassing support means that you'll be able to set up the software today and use it to grow your company to the next level. No matter the size of your company, RB Retail & Service Solutions is the right fit for you. Visit our website today to learn more about running an efficient and profitable chimney and hearth business.



CHIMNEY & HEARTH

POINT OF SALE & BUSINESS MANAGEMENT SOFTWARE

(866) 933-9099
WWW.RBCHIMNEYANDHEARTH.COM



POINT OF SALE

Streamline the checkout process at the counter. Upsell with related items, keep customers informed with general information and stay alert with flag messages.

INVENTORY

Track all your inventory in warehouses, on service vehicles and in your store. Keep track of backorders, warranty work, special orders and return goods. Set reorder points, multiple price levels and serial number tracking.

CRM

Enhance customer shopping experience with loyalty rewards, giftcards, email marketing, referral tracking and purchase history records. Transactions build customer profiles automatically. Never miss a lead with tracking and followups.

MOBILE LIVE SERVICE

Connect service techs in the field to vital job information. Access custom checklists with the work performed feature. Clock in and out from the job site. Take payments right from the job site.

REPORT

Transform your data into insightful and actionable management information with hundreds of reporting options. Export to Excel for even more choices.

ONLINE BILL PAY

Provide your customers with the convenience of paying invoices online while at home. Save time and money in the office by emailing invoices, eliminating the need to stuff envelopes and mail AR statements.

SERVICE & SCHEDULING

Route optimization transfers to the service schedule, as well as mobile devices in the field all in real time. Access the schedule from multiple locations with unlimited users. Drag and drop jobs for easy scheduling, all while tracking the history of appointment changes.

